

2nd DAY & NEXT DAY AIR



Next Day & 2nd Day Air charges are determined by dimensional weight. Dimensional weight is the length x width x height divided by a constant. If dimensional weight exceeds the actual weight, dimensional weight is billed. **Initial orders from New customer cannot be shipped via air.** At times of high order volume, we cannot ship packages via air.

Saturday UPS Delivery

UPS Saturdays delivery is only available for a Friday next day air shipments with additional UPS fees in addition to the next day air charges.

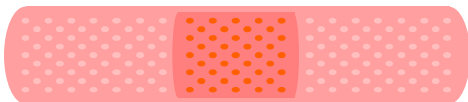
Back Orders

In most cases all items sold through our catalog are in stock & available for immediate shipment. Some large fiberglass & interior upholstery items are drop shipped directly from our manufacturers. Special Order & Date coded items require extra delivery time. Back ordered items, are usually be shipped within 5-7 days. You will be notified of any unusual delays. Credit card orders are not charged for any back ordered items until shipment is made, except for Special Order or Date Coded items.

Retail Discounts

It is not necessary to order \$ 500, \$ 750, or \$ 1,000 per order to obtain a discount. Our discount is built right into our prices - instead of inflating the price to begin with & then offering a phony discount.

Damaged Shipment

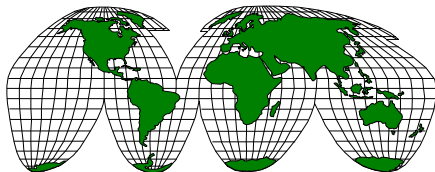


At the time of delivery examine the shipping carton for damage and have the carrier note any damage. **If Any Items Are Damaged, Save The Carton & Promptly Notify Us.** The carrier will pick up the damaged carton & items & return them to us. We will reshipe the items when the items are returned by the carrier.

Shortages

Upon delivery inspect your order immediately, *even if you do not plan on installing the parts.* Shortages must be notified within 48 hours. Please provide the order number, part number & description of the missing item. **No claims honored after 48 hours.**

Foreign Orders



Orders outside the continental U.S.A. can only be prepaid in U.S. funds or by Visa or Master Card. Due to the variety of overseas shipping charges, shipping must be paid by Visa or Master Card. These orders require a daytime phone number for customs. Brokerage fees, duties and taxes are the customers responsibility. To prevent errors include all the options & your model year. **Please tell us if you are ordering for more than one Corvette.** Most foreign orders are shipped via UPS, Airborne or FedEx. We can ship via the Postal Service, however they often do not reliably cover loss or damage.

Returns & Exchanges

For returns call (203) 366-1332 to obtain a Return Authorization Number. This RA# number must be prominently placed on the outside of the shipping carton. Our receiving department will refuse any returned package without a Return Authorization Number. To speed your return, include a copy of the invoice & instructions indicating exchange or refund. Return shipping must be pre-paid. NO COD's. **Protect fragile or easily damaged items!** Items damaged during return are the responsibility of the shipper & should be fully insured. *A 15% restocking fee is charged for all not sent in error. The 15% restocking fee is waived if the return is ACCOMPANIED by a New order that has a value at least \$ 20 Greater than the Return.* Example: Return a \$50. order and include in the same box a new order of at least \$ 70. and the restocking fee is waived. Shipping charges are not refundable. **No Returns accepted After 30 days from shipment.**

Non Returnable Items

Items held more than 30 days are not returnable. Parts that are **Installed; Altered** in any manner; **Not in the same condition** as sold are not returnable. Electrical, Date Coded items, some Special Order fiberglass and some Special Order Colored Interior Upholstery parts are not returnable. Video Tapes, Manuals, Books and Instructional and Trouble Shooting Guides are not returnable if they are removed from their sealed packages. Some parts are packaged in sealed packages with a bold external labels stating **"NOT RETURNABLE IF OPENED"**. **If the package seal is broken, they are NOT RETURNABLE - and can only be EXCHANGED for the SAME item should they be defective.** If they are removed from these sealed packages they are not returnable. Tools are not returnable.

Wholesale Discounts

Wholesale discounts are available to legitimate auto related shops at our discretion. To receive our wholesale prices, we require a Fax or photocopy of both your state tax number or license, & a copy of advertising from a newspaper, Yellow Pages, or magazine. Shops must be listed with directory assistance as stated on their state tax license. **NO Business Telephone Listing = NO Business.** Individuals & hobbyists are not eligible.

Prices & Policies

All prices, policies and terms are subject to change without notice..

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NOTICE

CORVETTE, VETTE, STINGRAY DELCO and the CORVETTE EMBLEMS are the Registered Trademarks of the General Motors Corp. Those products listed in this catalog with these trademarks are either Genuine General Motors Products or Officially Licensed General Motors Restoration Parts.

CAVEAT EMPTOR: Zip Products has not been an Authorized Distributors of any Dr. REBUILD product since we declined to wholesale all products to them in late 1994.

Did You Know

We have been making quality Corvette reproductions since 1979 introducing hundreds of different parts to both amateur restorers and professional shops. I personally developed these parts using our own tooling. We were assisted by actual factory blueprints supplemented with original samples.

In the early 1980's we became aware of one Corvette wholesale account who was using our research to simply copy the parts we released. It happened in a fortunate manner. In our business relationship with Wittek, their sales rep named Debbie (not my wife) had provided us such excellent service that I had sent her a small box of candy.

Some time later Debbie actually called me and stated that Tim Pope from Zip called them and wanted to order everthing that we had ordered. Of her own volition she actually delayed and screwed up that PO. Apparently the candy did the trick. And from that point forwards we knew that Zip was merely copying our lead. After this we would intentionally mislead them at any opportunity.

We do everything possible to keep our prices low and competitive, even when we must compete with a cheaper incomplete or inferior Zip's cheap product. We Recycle shipping cartons that are sturdy and re useable. We do not use cartons that are custom print with our logo. They cost more and you discard them. We purchase Overruns of new cartons from corrugated brokers. They cost less, are brand new but have someone else's logo on the box.

Did you ever notice the catalog printed by the World's Largest Auto Parts Mail Order Supplier? Hint: check out a JC Whitney™ catalog. We also use the same inexpensive Black and White. Who do you think really pays for those full color slick glossy catalogs? However our catalogs are extravagant in other ways.

We include over 1,000 unique illustrations of parts keyed to clear concise descriptions. Others don't. Tear their cover off, and most other catalogs all look the same. There isn't 10 cents difference between them, because they all use the same inaccurate generic part manual pictures copied from each other. Other suppliers like our pictures so much, we have repeatedly caught them using them without any permission. After politely requesting they refrain from copying our material, we were forced to formally and legally go after these unauthorized users. The legal expenses to halt them has never been a source of positive income, but remains an additional expense.

Zip brazenly took our packaging labels, instruction sheets and deleted our logo, then made photo copies and passed them off as theirs. Zip claimed they did this so for their customers "benefit". However, a US Federal District Court Judge, the Honorable Peter C. Dorsey saw through their ruse and stated that Zip violated Federal Law, the Lanham Act which prohibits Falsely labeling a parts Origin. Actually the labeled parts were ours.

We filed suit against Zip in U.S. Federal Court for violating Federal Law. Judge Dorsey stated that their re-packaging and replacing of our logo with theirs was "compelling circumstantial evidence of their bad faith" in falsely designating the origin of part, if not all of these kits. During January 1998, Zip Products and it's president David Walker were found Guilty in a Federal District Court jury trial and fined. Zip paid us \$70,000, but it did not cover our actual expenses. Our catalogs are free with any order and \$4. to new customers. We guarantee: if you pre-paid \$4. for our catalog and it is not the best - mail it back for a full \$4. refund.

We do not have a carpeted, designer furnished chrome and glass showroom. We are basically a mail order supplier and operate a warehouse, office, shipping & receiving department and manufacturing facilities. No frills, mahogany or teak desks. No zip.