

**Our phone sales lines are open
10:00 AM - 6:30 PM
Eastern Standard Time
Monday thru Saturday**

Although the phone lines are open on Saturday, the warehouse is **never** open on Saturday for pickup. Orders may be picked up Monday to Friday 10 AM to 6:00 PM – Later by prior arrangement. Always **Call** in advance to ensure that we have the item you need in stock. It will prevent a useless trip and we process and select the item to avoid a lengthy wait. Bring exact change or MasterCard/Visa. We do not accept checks. Sunday we are closed. Customer service is available Monday to Friday 10 AM to 6:00 PM.

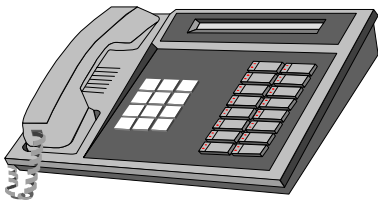
Minimum Order \$ 20.00

Our minimum credit card order is \$ 20.00 *without the shipping*. Orders less than \$ 20.00 may be mailed in and paid by check or money order. Add the minimum shipping shown this page. No credit or debit card charges for less than \$ 20.00



**To
PREVENT
ERRORS...**

We are fully computerized & can only identify items by our part numbers. Help prevent errors please indicate the model year & the options like 4- Speed, Automatic, Air Conditioning, Power Steering and the Horsepower & Engine Size. **Please indicate if you are ordering for more than one Corvette.**



**Phone Numbers
(800) 8669 DOC**

This Line is Exclusively for Placing a Credit Card Order with our Part Numbers – No Other Uses

- No Technical Information on this line.
- No Product Information on this line.
- No Order Status on this line.
- No Catalog Requests on this line.
- No Inventory Status on this line.
- No Price Quotes on this line.
- No LOOKERS on this line- in other words "I am looking for a ..."
- No COD on this line.

(203) 366-1332

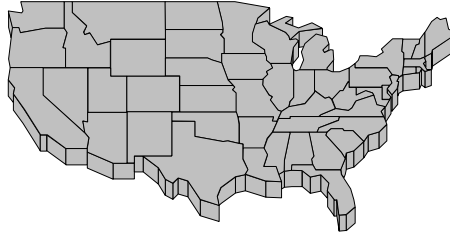
This Line is For...

- Technical Assistance, Product Information
- Order or Inventory Status
- Return Authorization Numbers
- Price Quotes
- Looking for Parts Not Listed in Catalog
- Wholesale COD - No Retail COD at all!

(203) 576-0715 Fax Only

Please complete all the information on the order forms. Fax orders that do not include model year(s) and option information risk errors as we cannot determine if you have transposed a digit in the part number. Please **DO NOT USE COVER SHEETS** -- they are waste of fax paper & your telephone time.

Domestic Shipping & Handling



Use the following shipping chart for 48 states. Alaska & Hawaii are subject to air shipping charges.

\$ 00.01 to	\$ 19.99 add	\$ 15.95
\$ 20.00 to	\$ 50.00 add	\$ 8.95
\$ 50.01 to	\$ 100.00 add	\$ 11.95
\$ 100.01 to	\$ 150.00 add	\$ 13.95
\$ 150.01 to	\$ 200.00 add	\$ 15.95
\$ 200.01 to	\$ 300.00 add	\$ 17.95
\$ 300.01 to	\$ 400.00 add	\$ 19.95
\$ 400.01 to	\$ 520.00 add	\$ 21.95
Orders over	\$ 520.01 add	4.25 %

Shipping Information

Domestic orders may ship via the US Post Office, United Parcel Service, DHL or FedEx. Commercial delivery services require a street address for shipping and will not deliver to a PO Box. Allow 5-7 working days for shipments to the Western states. We do ship foreign orders via the U.S. Mail on request.

Insurance

All orders are automatically insured for the full value in case of loss or damage at no extra charge.

Phone Orders

Prior to calling, please fill out the your order form completely. Our phone operators will require the part number, description and quantity. **Please do not thumb through the catalog while on the phone.** Our 800 phone operators will be delighted to assist you if your order is written down on an order form. Otherwise they will refer you to the non toll free line.

Credit Card Orders

We accept **Visa & MasterCard** only. Please specify card number, expiration date & the card holders name. **For your security we shred all credit card receipts.** Our computer purges your card number after each order for safety. We use address verification software to match the shipping address with the actual credit card billing address. **Orders from New Customers can only be shipped to the credit card billing address for the first 30 days.** If the credit card is billed to a PO Box, we must ship to the residential address for the first 30 days. After 30 days we can ship to a work or business address.

C.O.D. Orders

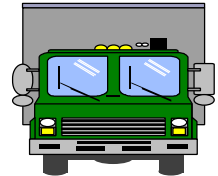
We Do Not Ship Retail Orders C.O.D. COD is only available to pre-approved established wholesale accounts. COD orders are charged \$ 7.50 extra (or what UPS raises it to) in addition to all shipping charge & are payable by certified check only, except for pre-approved established accounts.

O/S = Oversize Shipments

Oversize parts are noted as **O/S** and include any package with a length & girth greater than 84 inches. These are billed at 30 pounds, even if the package weights less than 30 pounds. Double Oversize parts are noted as **2O/S** and include any package with a length & girth greater than 108 inches. Double Oversize is billed at 70 pounds, even if the package weights less than 70 pounds. Oversize items are charged an additional fee depending upon distance of and type of destination, *i.e.* residential or commercial. Shipment of Oversize Parts via Next Day Air or 2nd Day Air is not recommended due to the cost. O/S items less than 84" bill at actual weight.

Sales Tax

Only Connecticut state residents are charged 6 % sales tax. Licensed Connecticut auto part re-sellers are not charged sales tax if they mail of fax a copy of their resale license certificate. **We cannot waive the sale tax if you are not listed as an Automotive Product re-seller.** If you are not listed with directory assistance as an automotive business we must collect sales tax. If your business is architecture, plumbing, heating or restaurants, etc. we collect tax.



TRUCK SHIPMENT

Truck freight items are noted as such throughout this catalog. Any package that has a length and girth greater than 130 inches or weights more than 150 pounds must be shipped by truck. These items must be pre-paid or paid by credit card. Do Not include shipping charges on truck freight item, since these charges are paid directly to the truck driver upon delivery. Most truck companies will deliver to a residential address, however they usually charge less for commercial deliveries.

Shipment Errors

Please promptly notify us by phone or mail if we make an error on your shipment. We will pay for the return shipping and promptly ship the ordered item via the same method as the prior shipment.

Phone Numbers

Call (800) 8669-DOC to **PLACE** a CREDIT CARD ORDER ONLY
Part Numbers are REQUIRED to order on this line. If you need to thumb through the catalog -- DO NOT call the 800 LINE.

- Call (203) 366-1332 for ALL CUSTOMER SERVICE INQUIRIES
- Call (203) 366-1332 for Technical or Product Information
- Call (203) 366-1332 to Check on Order Status or Prices
- Call (203) 366-1332 to Check on Stock or Availability
- Call (203) 366-1332 to Place Wholesale Only COD ORDERS
- FAX (203) 576-0715 to FAX ORDERS